

# End of Life Care at the Beginning of the New Millennium:

## Where Does Hospice Fit?

**New York State Hospice Association  
19th Annual Interdisciplinary Meeting and Seminar**



*Presented by*

**The New York State Hospice Association, Inc.**  
September 23 & 24, 1999  
Sheraton Saratoga Springs Hotel • Saratoga Springs, NY

On Thursday, September 23, Joan Teno, MD, will kick-off the conference with a lecture on "Measuring Quality of Care for the Dying: Achieving Patient-Centered, Family-Focused Outcomes." Dr. Teno is a geriatrician-internist, hospice physician, and health services researcher with Brown University Center for Gerontology and Health Care Research. She has a long-standing commitment to research and education regarding ethical decision-making. Dr. Teno is Associate Professor of Community Health at Brown University and is director of a medical ethics curriculum for the primary residency training program at Rhode Island Hospital.

In 1990, Dr. Teno became a co-investigator and main evaluator for the SUPPORT study (The Study to Understand Prognoses and Preferences for Outcomes and Risks of Treatment) and for the past two years, has led an effort to develop and validate measurement tools to incorporate the dying person and their loved one's perspective on the quality of care. She has convened two conferences in conjunction with the Institute of Medicine to develop a conceptual map of the quality of care at the end of life and set a research agenda for refining and developing new measures that insure that the patient perspective is incorporated in examining the quality of care at life's end.



*Joan Teno, MD*



*Philip J. Boyle, PhD*

On Friday morning, September 24, Philip J. Boyle, MDiv, STL, PhD, Senior Vice President & Editor-in-Chief at the Park Ridge Center for the Study of Health, Faith and Ethics in Chicago, will discuss "Focus on the Future: Ethics and Spiritual Care at the End of Life."

The Park Ridge Center is a research, education, and consultation institution that explores the interaction of health, faith, and ethics. At the Center, Dr. Boyle directs research, clinical and organizational services, and publications. During his tenure, he has worked on the Center's projects: integrating spirituality into healthcare systems, the ethics of alternative and complementary medicine, ethical issues in healthcare organizations, and ethics in spirituality and aging.

Dr. Boyle was previously with the Hastings Center as an Associate for Medical Ethics where he directed several research projects on ethical issues in resource utilization, managed care, managed mental health care, outcomes data, genetics, ethics committees, and the Patient Self-Determination Act.

The closing plenary session on Friday afternoon will be provided by David Kessler, and is entitled, "The Rights of the Dying: Compassion and Empowerment at the End of Life: Where Does Hospice Fit." Mr. Kessler will discuss the 17 rights of the dying he believes we all deserve at the end of life. With humor and insight, he shares his experiences in working with the terminally ill.

Mr. Kessler is a nurse and author of *The Rights of the Dying: A Companion for Life's Final Moments*. He has helped hundreds of people face death with peace, dignity, and courage. His services have been used by Elizabeth Taylor, Carrie Fisher and Marianne Williamson when their loved ones faced death. He also worked with Anthony Perkins, Michael Landon and billionaire Armand Hammer when they faced their own deaths. He is currently working on a second book, *Lessons From the Edge of Life: Two experts on death and dying teach us about life itself*, which he is co-authoring with Elisabeth Kubler-Ross, M.D. This new book will be published by Simon & Schuster in 2000.



*David Kessler*